

Make a difference....

Become a  
Volunteer Ombudsman



Did you know that 60% of the residents of long-term care facilities in South Carolina have no visitors? They have no family or friends who are available to visit them or spend time with them and the lack of social contact and support system often results in depression and decline.

**You can make a difference by becoming a  
Volunteer Ombudsman**

What is an Ombudsman?

Ombudsman is a Swedish word meaning citizen representative. An ombudsman works to increase the responsiveness of organizations to the people they serve.

What is a Volunteer Ombudsman?

A Volunteer Ombudsman makes regular visits to facilities to talk with residents and their families.

Their primary focus is to provide information about the Residents Bill of Rights, make observations and advocate for the residents as trained.

To Become a Volunteer, You:

- Must be 18 years of age or older
- Must have a valid driver's license & transportation
- Must have acceptable verbal, listening and writing skills
- Must have the ability to maintain confidentiality
- Must be free from conflicts of interest
- Must complete the volunteer ombudsman training program
- Must not use controlled substances
- Must agree to a SLED background check
- Must not have or had any family members or friends that are/were employed by the facility to which you are assigned.



If you are interested in becoming a volunteer Ombudsman, please complete the attached registration form and return to Waccamaw Regional Council of Government. For more information please contact:

Beulah Vernon Torbit  
 1230 Highmarket Street  
 Georgetown, SC 29440  
 (843)546-8502 / (843)436-6601  
 btorbit@wrcog.org

**Volunteer Ombudsman  
Registration Form**

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Home Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Best time to contact you:  
 Days: \_\_\_\_\_  
 Time: \_\_\_\_\_

I am interested in providing the following to our seniors and vulnerable adults in Long-Term Care Facilities:  
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